



care • compassion • kindness

Charity Reg No. 517656

## Frequently Asked Questions

### Where does the money go?

For every £3 balloon, Mary Stevens Hospice will receive £2.37.

### Who can take part in the event?

This virtual event is open for everybody to enjoy! Families, friends, colleagues, it's for everyone. If you are under 18, you must get a parent or guardian to purchase the balloon for you.

### Where can I see my balloon during the race?

At the designated race launch time and at any time thereafter, you can see the virtual launch sequence on the race homepage ([www.ecoracing.co](http://www.ecoracing.co)). You do not need to login, just go to the Race Page and click on [ launch visual ]

All of the balloons are subject to a simulated flight pattern which is based on the actual weather conditions in real time. These real weather conditions are reflected in the race through a simulation that uses an advanced computer modelling programme linked to Google Maps and Aeris, a commercial global weather data supplier.

### Tracking Balloons

By clicking on 'balloons' on the race homepage, you will see the leading 100 balloons listed. The information shows straight line distance travelled in kilometres from the launch point, plus the balloon's latitude and longitude.

### Who runs the event?

The event is run by 'Eco-racing' and Mary Stevens Hospice is taking part with other organisations on the 3rd July, however all of your balloon funds will go towards Mary Stevens Hospice.



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## Where are the Terms & Conditions & Privacy Policy?

Eco-racing's terms and conditions and their privacy policy can be found on their website.

## Hints and tips from Eco-Racing:

### Enhance your chances of winning:

When you have created your account and brought your balloons for Mary Stevens Hospice you can customise each of your balloons by changing various things about it, this may be the shape, helium content or latex thickness, to enhance your chances of winning.

Just like real life, virtual balloons are just like latex ones, they can pop if the balloon parameters are not suited to the weather. For example, maximising helium content in stormy weather is not advised, so looking at the predicted weather for your race period prior to customisation helps your chances of winning.

### Decorating your balloon:

We are so excited to see how you all decide to decorate your balloons, you can choose from a range of shapes, colours, patterns and even add a personalised message. Remember, you can go back into your dashboard to change the elements of your balloon and redecorate it as many times as you like, right up to the race launch date and time.

**Thank you for supporting Mary Stevens  
Hospice and enjoy the race!**



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