



DEPOSITS & REFUNDS (Important please read)

Note that this Company operates a **NO REFUNDS** Policy in respect of Furniture. Please ensure that any items purchased are your **FINAL** choice, taking into account size and design before completing the transaction.

RESERVATION (WITHOUT DEPOSIT)

- Items can be reserved for **24 HOURS without a deposit** (to checks for size and requirements), after which time they will revert back to "For Sale" status.
- Reservations are made at the Manager's discretion. (this is not negotiable)

DEPOSITS (NON REFUNDABLE)

- A 10% *non-refundable* deposit fully secures the item for a maximum of **3 calendar days**, full payment of the remaining balance will enable a delivery slot to be allocated (if required).

Note: Any discretionary returns will be subject to a re-stocking charge of 20% (Min £10)

We do not issue CREDIT NOTES - This notice does not affect your statutory rights.

This sign is to be fixed and displayed on the counter at all times.
Mary Stevens Hospice Trading Company Ltd

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